

FIG. 1

Controller Central 200

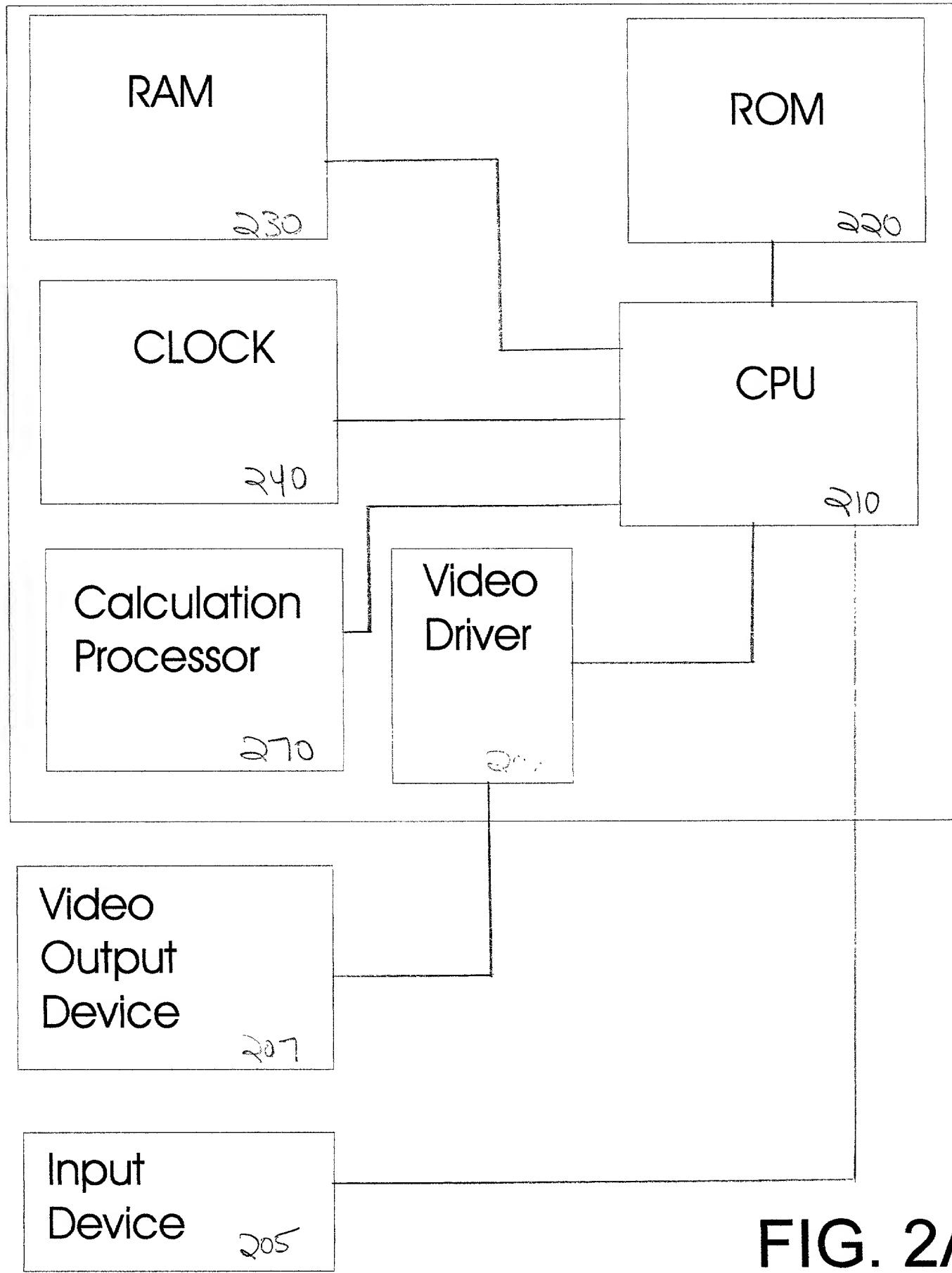


FIG. 2A

Agent Terminal 300

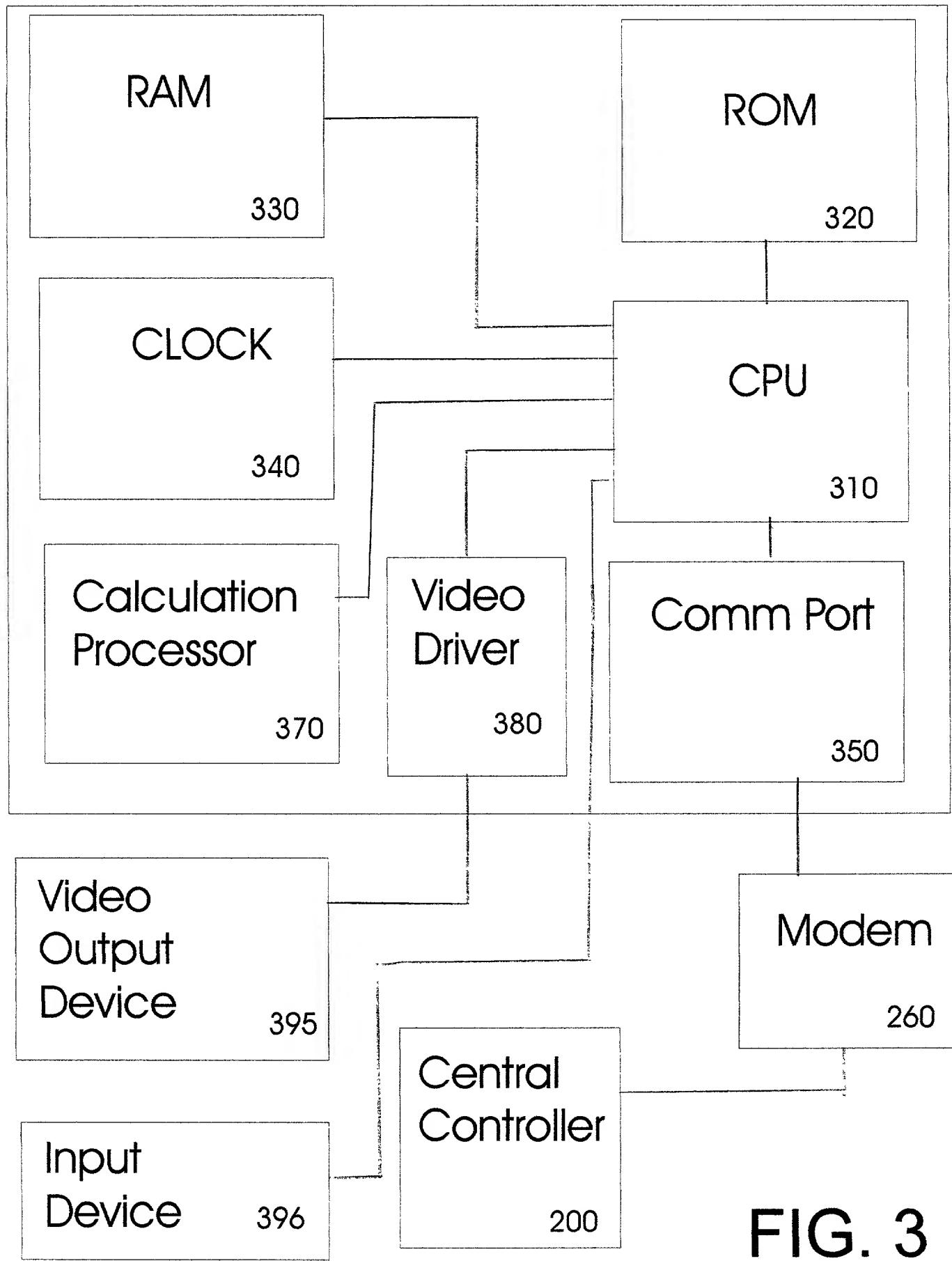


FIG. 3

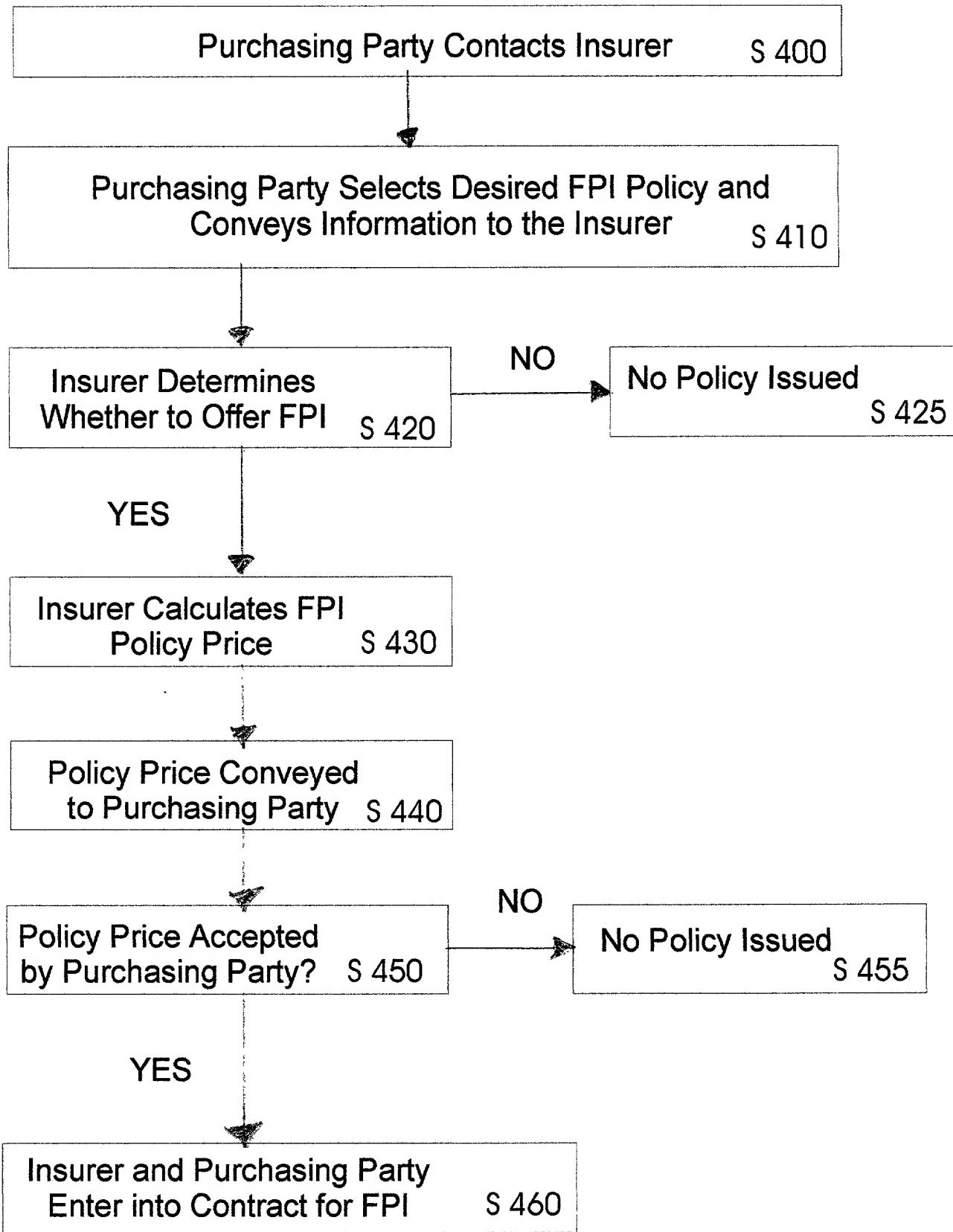


FIG. 4

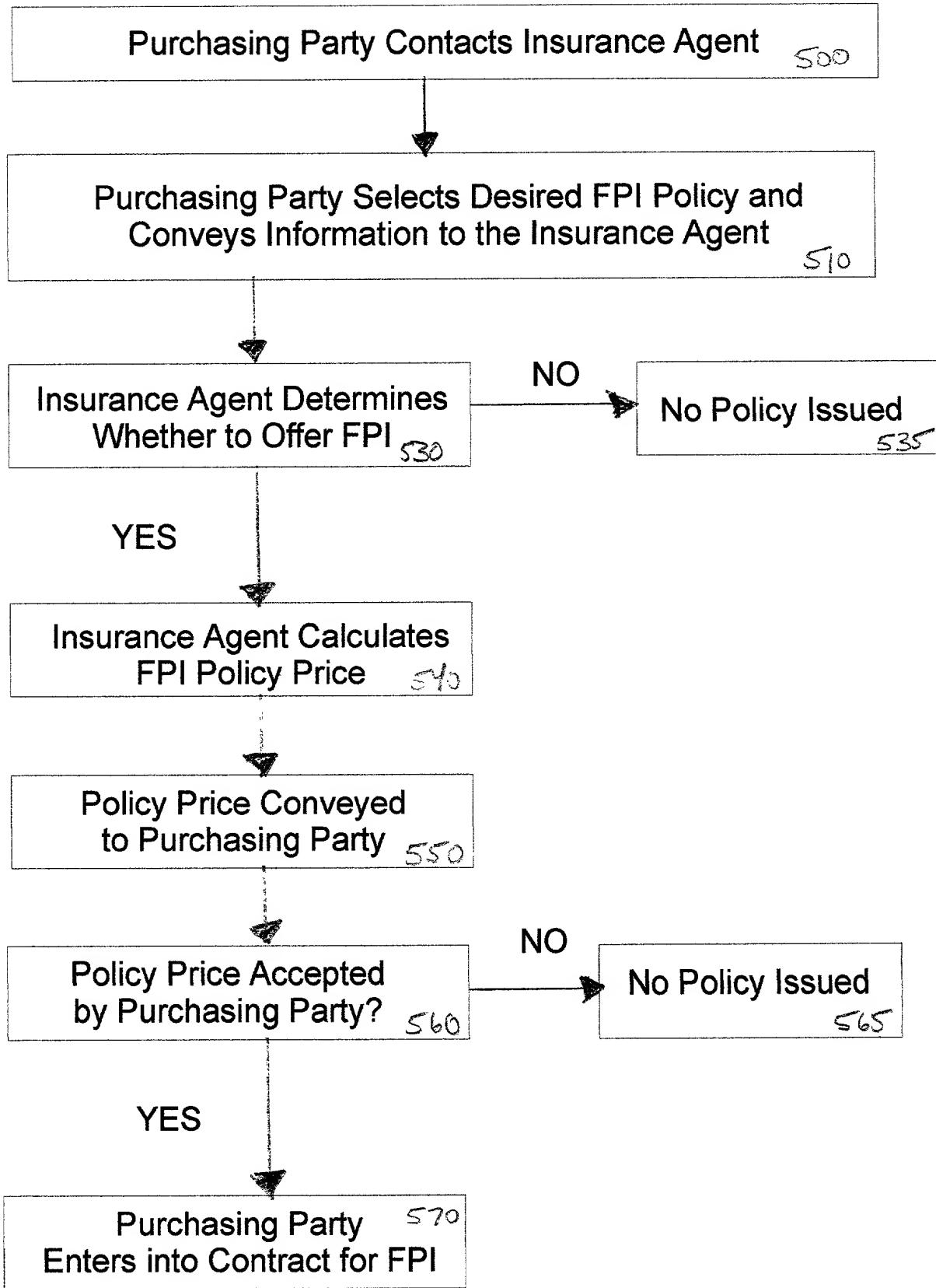


FIG. 5

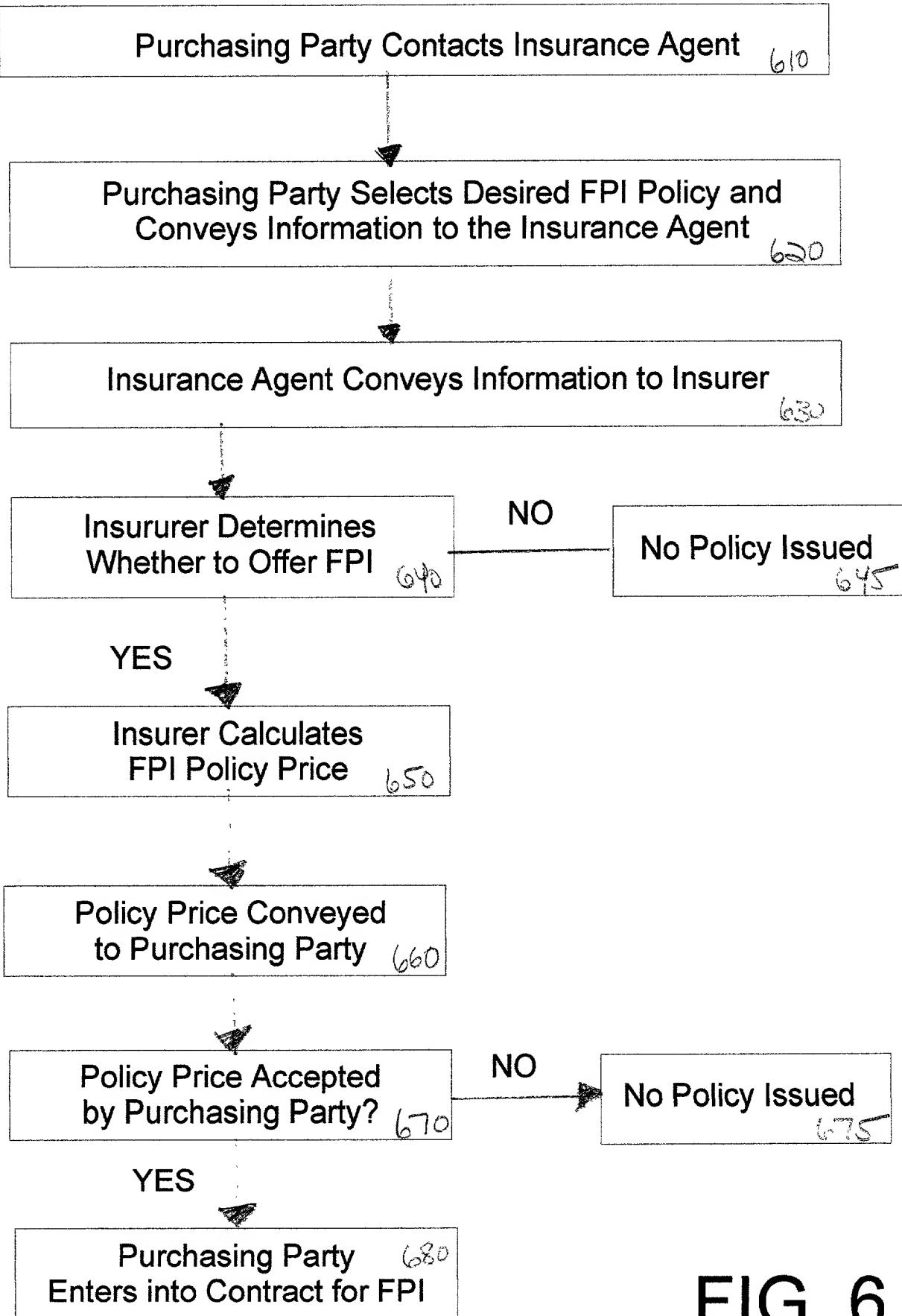


FIG. 6

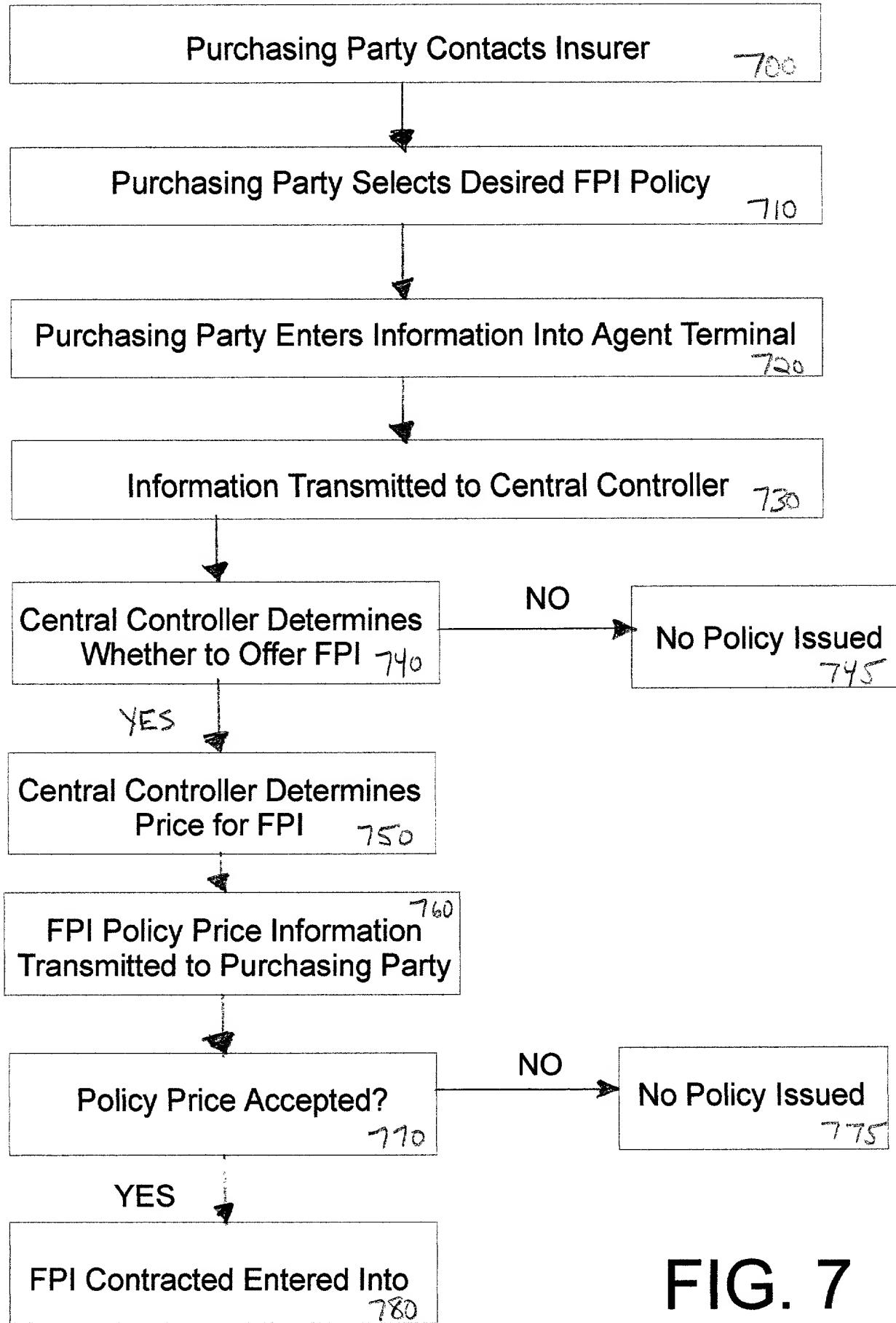


FIG. 7

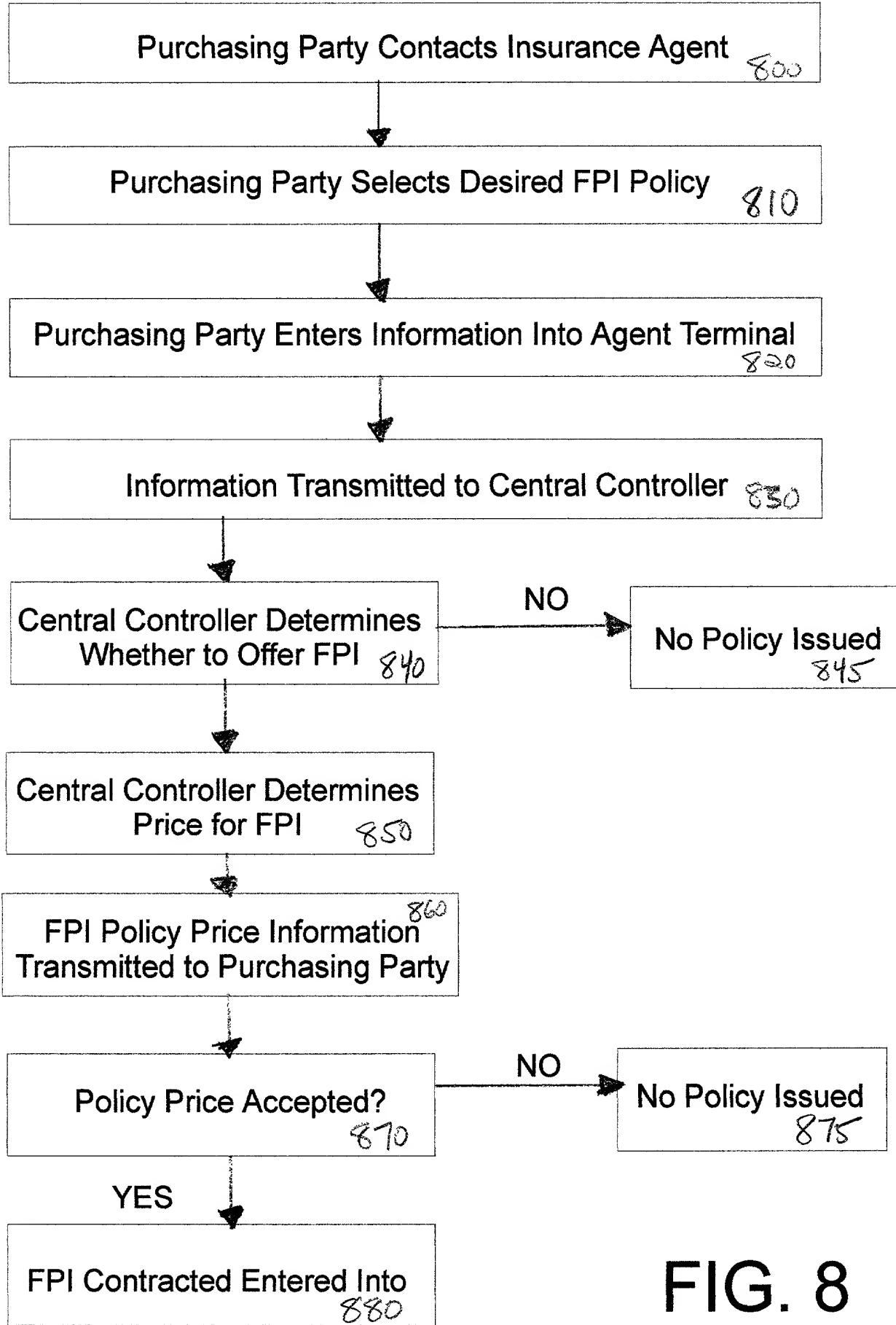


FIG. 8